



LUXURY PAINTS IPSWICH JETS DISABILITY INFORMATION 2015

Name of Home Ground:	The North Ipswich Reserve		
Ground Address:	The Terrace North Ipswich		
Contact Telephone Numbers:	Main Club Number:	3202 1887	
	CEO: Wayne Wendt	0411 517 495	
	Ground Manager: Brendan Rose	0402 937 075	
Disabled Supporters Liaison Officer:	Nicole McPhee: 0438 328 254 or Nicole@ipswichjets.com.au		

Purchasing tickets

How are tickets purchased by disabled spectators and carers?	Please contact the Disabled Supporters Liaison Officer to arrange tickets which can be collected from the Club or left at the gate for collection.
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Accessible parking

Number of accessible parking spaces.	On street parking is available around the Ground. The North Ipswich Reserve has two disability car parks within the venue car parking area. A drop off area is also at the front gate of the venue that can be utilized.
Proximity of parking area to accessible seating area.	50 meters from the front gate and 10 meters from the entrance to the Corporate Centre.
Policy for allocation of parking.	Please contact the Ground Manager prior to a home game (these unfortunately cannot be guaranteed).

Accessible seating

Number of wheelchair spaces.	There are three designated wheelchair areas in the Grandstand and a large area that is also accessible to wheelchairs along the front row of the Grandstand, the IRL HQ, and the Corporate Centre.
Location of wheelchair spaces.	The designated spaces are available in the Grandstand with other assessable spaces available on the decks of the IRL HQ and the

Accessible seating

Policy for allocation of wheelchair Spaces.	Corporate Centre and along the front row of the Grandstand. We do not reserve wheelchair spaces and allocate them on “first come” basis although availability has yet to be an issue.
Location of ambulant disabled seating.	Space is available under the Grandstand in the front row of the stand, the decks of the IRL HQ and the Corporate Centre.
Location of carer seats.	Carer seating is available behind the ambulant disabled supporters.
Can you access refreshment areas from the accessible seating areas / do you have alternative arrangements for provision of refreshments?	Refreshment areas are accessible from the seating and located behind the grandstand.
Hospitality areas that are accessible to disabled supporters.	All of the ground’s hospitality areas, including the Corporate Centre, have disability access.
Location and proximity of accessible toilets to accessible seating areas.	The disability toilets are located behind the Grand stand. Disability toilets are also located in the Corporate Centre.

Additional services

Do you welcome assistance dogs?	Yes.
Do you have dedicated disability stewards/ volunteers on match days?	The Disabled Supporters Liaison Officer is contactable on match days.
Do you have a Disabled Supporters Association?	At present we do not have an Association – please contact Wayne Wendt, Nicole McPhee or ALARA with any queries.

ALARA

ALARA Qld Ltd.
The Jets have a relationship with ALARA, who provide Support and Respite Service for people with disabilities in Ipswich as part of its Equality Commitment.

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